



Christ Community Health Provider-Patient Partnership

Our mission is to “proclaim Jesus Christ as Lord and to demonstrate His love by providing affordable, quality, primary health care.”

PROVIDER Responsibilities:

- Listen to our patients’ concerns and give appropriate advice.
- Make sure the management and treatment plans for our patients’ health are clear.
- Make sure our patients have a good understanding of all medications prescribed and their treatment plan goals.
- Refer our patients as needed to specialists.
- Make sure our patients receive medical care when the office is open by providing Same Day Appointments.
- Make sure our patients have access to medical advice when the office is closed by having a provider on call and available by phone.
- Give illness specific written educational materials to assist in self-management.
- Explain our financial policies and make care affordable.
- Give our patients information about acquiring medical insurance.
- Provide our patients with information about behavioral health resources in our community.
- Assist our patients in gathering medical records from previous providers.

PATIENT Responsibilities:

- Ask questions about your illness and take an active role in your care.
- Give a detailed and honest medical history of your entire family.
- Give an update of any changes in your health each visit.
- Take all medications prescribed as directed by your provider and provide information about over the counter and herbal medications you are taking.
- Keep all scheduled appointments with your provider and other specialist(s).
- Cancel appointments at least 24 hours before an appointment if needed.
- Discuss and be involved in your treatment plan with your provider.
- Call your provider first with medical problems, unless it is a medical emergency.
- Avoid using the Emergency Room in non-emergency situations.
- Bring all discharge papers from Emergency Room and Hospital stays to your appointments.
- Inform your provider of all self-referred visits or special test(s). Bring documents when available.
- Provide personal email address for easy access and contact.



Important Information:

Website: www.cchsaugusta.org

Phone: 706-922-0600

Insurance Navigator: 706-396-1467

Regular Hours

Laney Walker Community Health Center:
1226 D'Antignac Street
Augusta, GA 30901

Olde Town Community Health Center:
127 Telfair Street
Augusta, GA 30901

Monday 8:30am-5:00pm
Tuesday 8:30am-5:00pm
Wednesday 9:00am-5:00pm
Thursday 8:30am-5:00pm
Friday 8:30am-5:00pm

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Tuesday 8:30am-5:00pm
Wednesday 9:00am-5:00pm
Thursday 8:30am-5:00pm
Friday 8:30am-5:00pm

After Hours/Quick Sick:

Olde Town Community Health Center:

Tuesday 5:00pm-7:00pm
Thursday 5:00pm-7:00pm

Interpretive Services are available for multiple languages and hearing impaired.

Patient Portal is available for all patients. A valid email address is required for registration. Please talk to our front office to register. Portal will allow you to have quick access to medication refills, medical advice, and requests for appointments.

An Insurance Navigator is available to help register for affordable insurance.

Medical Advice

Christ Community offers medical advice for patients during and after office hours. During office hours please call our main number and follow the prompts to speak to a nurse.

After hours please call our main number and you will be connected to our on call physician.