



Job Title: Population Health/Care Coordination Specialist	FLSA Status: Non-exempt
Supervisor's Title: Nurse Manager	Pay Type: Hourly
Department: Population Health Dept.	Revised: 07/09/2019

General Summary: Population Health/Care Coordination Specialist will work with Christ Community Health Services Augusta's (CCHSA) patients and staff to stratify patient population according to risk to effectively and efficiently manage chronically ill patients. This collaboration with physicians and practice staff will drive improvement in clinical measurement outcomes and patient outcomes to promote the highest standards of quality for CCHSA patients.

Areas of Responsibility:

1. Work with clinical and administrative staff to develop creative processes to proactively manage high risk patient populations
2. Provide data management for specific patient populations for care coordination and case management.
3. Conducts and/or coordinates health risk assessments of Christ Community Health patients which includes social determinants of health (psycho-social, spiritual, physical, medical, behavioral, environmental, and financial parameters, etc.)
4. Analyze, develop, and implement improvement plans from clinical quality performance reports from various insurance plans, clinical integrated networks, and other like organizations
5. Identify underlying issues that may contribute to gaps in clinical quality performance; work with practice staff to close gaps and improve individual care team performance.
6. Through partnerships with patients, caregivers/families, community resources, and their care teams, they will coordinate appropriate interventions, cost effective delivery of quality care and services to achieve high-quality care that is patient-centered
7. Generate reports and monitor patient adherence to plan of care and progress toward goals in a timely fashion. Facilitate changes as needed.
8. Implement effective Medicare Chronic Care Management program for all eligible Christ Community Patients.
9. Coordinate with Case Management staff and provide supporting data for Case Management
10. Collaborate with Quality Improvement to implement quality measures
11. Perform special projects and additional duties as assigned by the Nurse Manager and Medical Director

Required Knowledge, Skills, Abilities:



1. Bachelors/Masters degree in public health, Registered Nurse, or other healthcare related field.
2. CMS Stars, PCMH, and HEDIS clinical quality measures and healthcare metrics knowledge required
3. Proficient in data management and reporting
4. Clinical Experience is highly desired
5. Strong project management skills, which include clinical data abstraction, organizational analytical skills and process improvement
6. Ability to understand and provide thoughtful input about strategic opportunities
7. E-clinical experience is a plus
8. EMR experience