CHRIST COMMUNITY HEALTH

Patient Portal Instructions

Once a Christ Community Health staff member activates your portal account, you will receive an email with your Login Credentials (user ID and password). This is an example of what the email will look like.

Hello!

Christ Community has exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

Login Credentials

Login URL
https://health.eclinicalworks.com/cchsaugusta

User ID

Password

Save your
unique personal QR code
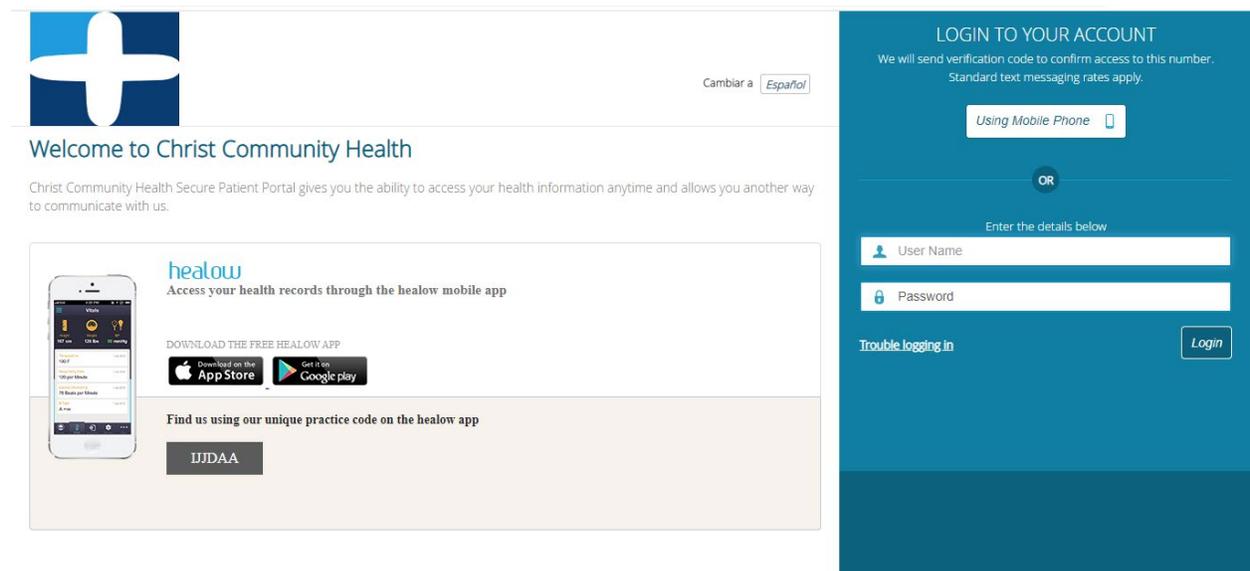This is your unique personal QR code. Save it and use it to share your PHR with another provider.

Make note of your user ID and password as you will need them to log in to your patient portal. You may be asked to change your password.

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Log in to the Patient Portal

This email will provide a link to our Patient Portal. You can click the link to go to the portal. The link is: **https://health.eclinicalworks.com/cchsaugusta**

You can also go to our website: **https://www.cchsaugusta.org/**
Click on For Patients and then click on Patient Portal. This will also take you to the patient portal.

This is an example of the patient portal login screen.

You can also access the patient portal through the free Healow app. You can download the app on your smartphone through the App Store (iPhone) or Google Play Store (Android).
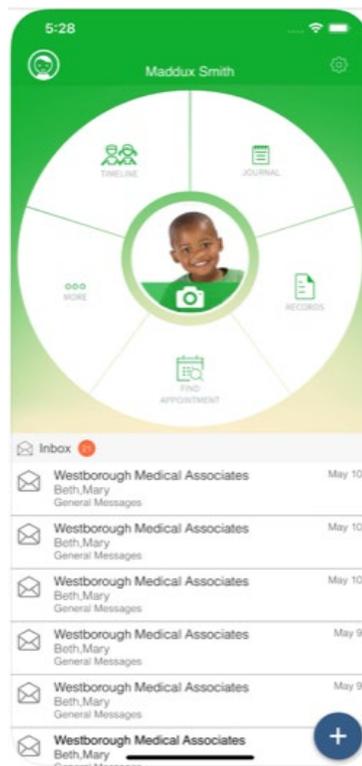
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Download the App

The three app options are Healow, Healow Mom, and Healow Kids. Go to the Apple Store (iPhone) or Google Play Store (Android) to download.
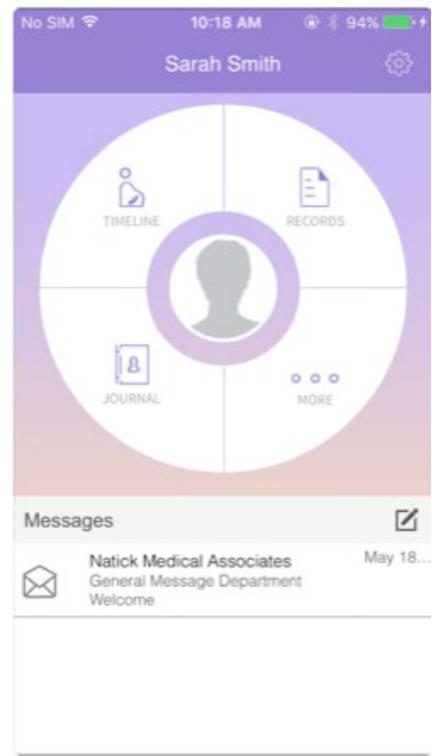
Healow	Healow Kids	Healow Mom

After you download the app, use our practice code: **IJJDAA** and your Login Credentials (user ID and password) to log in.

Inside the App

After you login with your user ID and password, you will be required to reset your password and set up a security question. Click submit when finished.

Then, you will be required to create a 4-digit PIN. Use a 4-digit combination that you can remember. Confirm the PIN by entering it again.

Review the in-app tutorials on how to use the patient portal. Click done when complete. Explore the features of the app on your own.

Features of the app include: Refill Requests, Lab Reports, Messages, Request Appointment, and more.

The instructional video from EClinicalWorks provides a virtual walk-through of the app and its features.

The link to the video is: https://youtu.be/5gUlOjZ8eVw